**Chairperson:** Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073 Research Analyst: Jennifer Collins, 278-5290

#### COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, December 8, 2010 - 9:00 A.M. Milwaukee County Courthouse, Room 201-B

#### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, Mayo, Rice, Lipscomb, Harris, and West (Chair)

**EXCUSED:** Supervisor Coggs

## **SCHEDULED ITEMS:**

## **APPOINTMENTS - 1**

1. 10-398 From the County Executive, appointing Chief Franklin E. Lockwood of the St. Francis Fire Department to serve on the Emergency Medical Services Council as the Suburban Chief BLS Representative replacing Chief Jonathan Cohn for a term expiring on August 31, 2012.

#### **APPEARANCE:**

Bob Nenno, Deputy Director of Communications, County Executive's Office

- Mr. Nenno introduced himself to the Committee and stated he represented the County Executive's Office and the appointee.
- 00:36 Chief Lockwood provided brief comments.

Comments by Supervisors ensued.

#### MOTION BY:(Rice) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

#### OFFICE FOR PERSONS WITH DISABILITIES – 1

2. 10-441 From the Director, Office for Persons with Disabilities, requesting authorization to enter into a three-year agreement with Goodwill Industries of Southeastern Wisconsin, Inc., to lease the Wil-O-Way Grant facility for their Senior Day Care Program.

#### APPEARANCE:

Don Natzke, Director, Office for Persons with Disabilities

00:22 Mr. Natzke provided a brief overview of the agreement.

Questions and comments ensued.

MOTION BY:(Mayo) Approve. 6-0

AYES: Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

## **DEPARTMENT OF FAMILY CARE – 3**

3. 10-410 From the Interim Director, Department of Family Care, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Milwaukee County Department of Family Care to serve as a Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2011, and to accept the funding provided thereunder.

#### **APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care James Hodson, Chief Financial Officer, Department of Family Care

00:42 Ms. Ledger provided a brief overview of the contract.

Questions and comments ensued.

MOTION BY:(Mayo) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

4. 10-411 From the Interim Director, Department of Family Care, requesting authorization to execute a Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the Care Management Organization (CMO) under Family Care for the period January 1, 2011, through December 31, 2013.

#### **APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care James Hodson, Chief Financial Officer, Department of Family Care

O0:31 Ms. Ledger provided a brief overview of the professional services contract.

Questions and comments ensued.

MOTION BY:(Lipscomb) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

The Committee recessed at approximately 9:27 a.m. and reconvened at approximately 9:40 a.m. The roll was taken, and all Committee Members, with the exception of Supervisor Mayo, who appeared shortly thereafter, were present.

5. 10-39(a) From the Interim Director, Department of Family Care, submitting an informational report on the Income Statement for the period January 1, through September 30, 2010, of the Care Management Organization (CMO) under Family Care. (Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APPEARANCES:**

Maria Ledger, Interim Director, Department of Family Care James Hodson, Chief Financial Officer, Department of Family Care

O1:04 Mr. Hodson stated the report represents the results of operations for the Department of Family Care for the first nine months of 2010. He summarized the report detailing revenues, expenditures, and surplus. Mr. Hodson went on to discuss acuity adjustments, which were favorable due to reexamining the functional screens, and the fund transfer for relocation expenses.

Questions and comments ensued.

The Committee took no action regarding this informational item.

## **DEPARTMENT ON AGING – 4**

6. 10-34(a)(b) From the Director, Department on Aging, requesting authorization to award additional funds to calendar year 2010 Contracts with Goodwill Industries of Southeastern Wisconsin, Inc., Interfaith Older Adult Programs, Inc., Jewish Family Services, Inc., United Community Center, Inc., Asian American Community Center, Inc., Project Focal Point, Inc., and SAGE Milwaukee, Inc.

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging Jonette Arms, Assistant Director, Department on Aging

00:33 MOTION BY:(Mayo) Approve. 6-0

AYES: Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

NOES: 0

7. 10-413 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Department on Aging to serve as the Aging Resource Center of Milwaukee County under Family Care for the period January 1, through December 31, 2011, and to accept \$2,618,222 and such other revenues as DHS may award to operate the Resource Center in 2011.

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging Jonette Arms, Assistant Director, Department on Aging

00:33 MOTION BY:(Mayo) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

NOES: 0

8. 11-33(a)(a) From the Director, Department on Aging, requesting authorization to execute the 2011 State and County Contract covering the administration of Social Services and Community Programs – Aging Programs and to accept the federal and state revenues provided thereunder, including any and all increases in allocations during the contract year.

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging Ionette Arms, Assistant Director, Department on Aging

Questions and comments ensued.

00:26 Supervisor Mayo requested

01:40 **MOTION BY:(Mayo) Approve. 6-0** 

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

9. 11-34(a)(a) From the Director, Department on Aging, requesting authorization to execute 2011 Program and Service Contracts.

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging Jonette Arms, Assistant Director, Department on Aging

Questions and comments ensued.

00:22 MOTION BY:(Dimitrijevic) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES**: 0

## **DISABILITIES SERVICES DIVISION – 2**

10. 10-436 From the Interim Director, Department of Health and Human Services, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) to operate the Disability Resource Center under Family Care for the period January 1, through December 31, 2011, and to accept \$2,074,753 in revenue.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

MOTION BY:(Mayo) Approve. 6-0

00:32 **AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

11. 11-27(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Disabilities Services Division Purchase of Service Contracts for the Disability Resource Center, children's programs, and adults with disabilities.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:21 **MOTION BY:** (Mayo) Approve. 5-0

**AYES:** Dimitrijevic, Mayo, Lipscomb, Harris,

and West (Chair) - 5

**NOES:** 0 **ABSTENTION:** Rice – 1

## Item #s 12-16 were considered together.

## **HOUSING DIVISION - 6**

12. 10-431 From the Interim Director, Department of Health and Human Services, requesting authorization to apply for \$3,000,000 from the State Trust Fund Loan Program for the purpose of funding various special needs housing developments. (Also to the Committee on Economic and Community Development.)

#### SEE ITEM # 16 FOR COMMITTEE ACTION.

13. 10-432 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$2,250,000 of financing from the County's allocation of State Trust Fund dollars to Jewish Family Services for the supportive housing development to be known as "Deerwood Crossings." (Also to the Committee on Economic and Community Development.)

#### SEE ITEM # 16 FOR COMMITTEE ACTION.

14. 10-433 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$625,000 of financing from the County's allocation of State Trust Fund dollars to Community Advocates for the supportive housing development to be known as "Autumn West." (Also to the Committee on Economic and Community Development.)

#### **SEE ITEM # 16 FOR COMMITTEE ACTION.**

15. 10-434 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$100,000 of financing from the County Special Needs Housing Trust Fund to United Methodist Children's Services for the supportive housing development to be known as "UMCS Phase III." (Also to the Committee on Economic and Community Development.)

#### SEE ITEM # 16 FOR COMMITTEE ACTION.

16. 10-435 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$92,000 of financing from the County's allocation of State Trust Fund dollars to Phoenix Care Systems for partial financing of the supportive housing development to be known as "Crisis Respite." (Also to the Committee on Economic and Community Development.)

# Items 12-16 were withdrawn by the Committee Chair prior to commencement of the meeting.

17. 11-38(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for the provision of various emergency counseling, shelter, temporary, and supportive housing services in the amount of \$1,489,355.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

Questions and comments ensued.

03:31 MOTION BY:(Lipscomb) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

## DELINQUENCY AND COURT SERVICES DIVISION – 3

18. 10-438 From the Interim Director, Department of Health and Human Services, requesting authorization to waive the Request for Proposals (RFP) requirement and enter into a Professional Service Contract with the Boys and Girls Club of Greater Milwaukee.

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Eric Meaux, Administrator, Delinquency and Court Services (DHHs)

00:22 Ms. Lyday and Mr. Meaux provided an overview of the professional service contract.

#### MOTION BY:(Dimitrijevic) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

19. 10-439 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Delinquency and Court Services Division Professional Service Contracts with community vendors for Delinquency and Court Services Programs.

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Eric Meaux, Administrator, Delinquency and Court Services (DHHS)

Ms. Lyday and Mr. Meaux provided an overview of the professional service contracts.

## MOTION BY:(Lipscomb) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

20. 11-8(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Delinquency and Court Services Division Purchase of Service Contracts with community agencies for a variety of Delinquency and Court Services Programs.

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Eric Meaux, Administrator, Delinquency and Court Services (DHHS)

00:20 MOTION BY:(Dimitrijevic) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

## MANAGEMENT SERVICES DIVISION – 3

21. 10-437 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2011 Professional Service Agreement for specialized accounting services with Quick Financial Solutions, LLC, in the amount of \$272,262.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:40 Ms. Lyday provided an overview of the professional service agreement.

Questions and comments ensued.

#### MOTION BY:(Dimitrijevic) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

22. 11-32(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Contracts with the State of Wisconsin for social services and community programs.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:17 Ms. Lyday provided an overview of the contracts with the State.

## MOTION BY:(Mayo) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

23. 11-35(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for Management Services Division Programs.

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

00:16 Ms. Lyday provided an overview of the purchase of service contracts.

#### MOTION BY:(Dimitrijevic) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

## **BEHAVIORAL HEALTH DIVISION - 7**

24. 10-440 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Professional Service Contracts for the Behavioral Health Division.

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:18 Ms. Lyday provided an overview of the professional service contracts.

Questions and comments ensued.

MOTION BY: (Dimitrijevic) Approve. 5-0

**AYES:** Dimitrijevic, Mayo, Lipscomb, Harris,

and West (Chair) - 5

**NOES:** 0

**ABSTENTION:** Rice – 1

25. 11-5(a)(a)

From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2011 Purchase of Service Contracts for the Behavioral Health Division for the provision of Adult and Children Mental Health Services and Alcohol and Other Drug Abuse (AODA) Services.

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Alex Kotze, Fiscal Management Analyst, BHD, DHHS Jerry Heer, Director, Department of Audit Walter Laux, Director, Community Services Branch, BHD

00:20 Ms. Lyday provided an overview of the purchase of service contracts.

## MOTION BY:(Mayo) Approve. 6-0

**AYES:** Dimitrijevic, Mayo, Rice, Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

26. 10HN31

From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Alcohol and Other Drug Abuse (AODA) System known as Wisconsin Supports Everyone's (WISER) Choice and implications of funding reductions. (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Walter Laux, Director, Community Services Branch, BHD

- 00:30 Ms. Lyday explained implementing the third year of the Access to Recovery Grant.
- 03:05 Mr. Laux explained the competitive process in place that determines who receives the grant.

Questions and comments ensued.

## The Committee took no action regarding this informational item.

27. 10-284(a) From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and issues regarding the recent Statement of Deficiency (SOD). (Also to the Committee on Finance and Audit.) (09/22/10: Monthly reports due.)

(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APEARANCE:**

Geri Lyday, Interim Director, Department of Health and Human Services

Ms. Lyday stated they continue to make progress in meeting the timeline dates on an ongoing basis. BHD continues to work with DAS in identifying items that can be adjusted for capital as opposed to the items that had to be taken out of BHD's operating budget.

Questions and comments ensued.

## The Committee took no action regarding this informational item.

28. 10HN32 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the departmental completion of security enhancement subsequent to the Behavioral Health Division's collaboration with the Milwaukee County Sheriff's Office in relation to the Site Security Survey done by the Sheriff's Office of BHD. (10/27/10: Follow-up report due.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS

00:32 Ms. Lyday discussed recommendations still to be addressed at the facility.

Questions and comments ensued.

The Committee took no action regarding this informational item.

29. 10-390

From the Director of Audits, an audit titled "System Changes are Needed to Help Ensure Patient and Staff Safety at the Milwaukee County Behavioral Health Division." (Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APPEARNCES:**

Jerry Heer, Director, Department of Audit Douglas Jenkins, Deputy Director, Department of Audit

Mr. Heer indicated they conducted this audit focusing on four things. They are the immediate jeopardy order from the Centers for Medicaid and Medicare Services, staffing issues, accountability for individuals within the program, and physical security.

Questions and comments ensued.

05:35 Madame Chair directed that a follow-up report be submitted in three months for the March 2011 meeting cycle.

MOTION BY:(Dimitrijevic) RECEIVE AND PLACE ON FILE the audit dated October 2010, from the Department of Audit titled "System Changes are Needed to Help Ensure Patient and Staff Safety at the Milwaukee County Behavioral Health Division" and refer the Audit to the Community Advisory

Board and the Special Committee referred to in Resolution 10-322, whose membership will be appointed by the

County Board Chairman. 6-0

**AYES:** Dimitrijevic, Mayo, Rice Lipscomb, Harris,

and West (Chair) - 6

**NOES:** 0

30. 10HN33

From the Interim Director, Department of Health and Human Services, providing an informational report reflecting the number of Psychology Department positions employed at the Behavioral Health Division, budgeted capacity, and salary comparison of Milwaukee County vs. industry trend. (Also considered by the Committee on Personnel.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

#### **APEARANCES:**

Geri Lyday, Interim Director, Department of Health and Human Services James Kubicek, Director, Crisis Services, BHD, DHHS

O0:19 Ms. Lyday discussed retention, recruitment, the ongoing challenge of hiring due to the competitive environment with other entities, vacancies, number of psychologists employed, and policy considerations.

07:37 Mr. Kubicek provided information regarding what is directed under state statutes.

Questions and comments ensued.

The Committee took no action regarding this informational item.

#### **STAFF PRESENT:**

Bob Nenno, Deputy Director of Communications, County Executive's Office Don Natzke, Director, Office for Persons with Disabilities
Maria Ledger, Interim Director, Department of Family Care
James Hodson, Chief Financial Officer, Department of Family Care
Stephanie Stein, Director, Department on Aging
Jonette Arms, Assistant Director, Department on Aging
Geri Lyday, Interim Director, Department of Health and Human Services
Eric Meaux, Administrator, Delinquency and Court Services (DHHS)
Alex Kotze, Fiscal Management Analyst, BHD, DHHS
Jerry Heer, Director, Department of Audit
Walter Laux, Director, Community Services Branch, BHD
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS
Douglas Jenkins, Deputy Director, Department of Audit
James Kubicek, Director, Crisis Services, BHD, DHHS
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:10 a.m. to 12:00 p.m.

Adjourned,

## Jodi Mapp

Committee Clerk Committee on Health and Human Needs

### DEADLINE FOR THE HEALTH AND HUMAN NEEDS COMMITTEE:

The next regular meeting of the Health and Human Needs Committee is Wednesday, January 26, 2011 @ 9:00 a.m.

All items for the agenda must be in the Committee Clerk's possession by the end of the business day on Wednesday, January 12, 2011.